Notes on the back story of this document and its 2021 scanning:

This arrived as a 1977 letter from *HP* encouraging me to take an exclusive survey addressed to *HP-67/97* owners, and then send the completed questionnaire back to them. The large envelope included a one-page letter plus the survey's questionnaire proper, which consisted of 8 pages featuring 36 quite complex and detailed, very specific questions, many of which were in the form of 1- or 2-dimensional tables of options to select or evaluate.

Although the letter didn't say it explicitly, and as the *HP-67/97* were the top-of-the-line calculators at the time, I figured that *HP* were thinking about releasing a new top model to succeed the *67/97*, and to that effect they were gathering as much data as possible from (selected) people who had bought those models in the recent past, including many questions which were obviously relevant for the release of a top-of-the-line model and that hinted at the possibility of very advanced and significant improvements to the existing feature set.

So, I got my girlfriend back then to help me fill up the questionnaire, as she had much better English than me at the time. We read the questions together, I carefully pondered my answers so that they would be as reasonable as possible (no bombastics here: 100,000 steps !! 10,000 storage registers !), and she wrote them down in her own handwriting.

The result of all this? Most likely the *HP-41C* and its many peripherals. Indeed, *HP* actually implemented on it many of the choices I selected, and I like to think that I had a small part (but a part nevertheless) in the selection of its feature set and subsequent success, which has lasted for about 41 years as of 2021. And counting!

As for the present Survey pages, they were scanned by me from greyscale photocopies of the original questionnaire I made at the time. The original pages had black lettering on a dark orange background, and they were promptly sent back to *HP*, more than 44 years ago.

Have a look at it and consider your own answers to the Survey's questions, of course taking into account 1977's calculator technology level!

Valentin Albillo, 05-09-2021



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7, rue du Bois-du-Lan, P.O.Box CH-1217 Meyrin 2 Geneva, Switzerland, Tel. 8270 00, Telex 22 486

July, 1977

We need your help!

Your opinion will help us evaluate our products. Would you take a few minutes of your time to give us your opinion about the features of personal calculators that are important to people like yourself?

What's in it for you? Mostly you'll have the satisfaction of knowing that your opinions do count and may affect a future generation of personal calculators. This survey is being sent to only a few HP-67 and HP-97 owners. Every answer is significant and will be studied carefully. Your reply is important to the whole project.

Thank you for taking the time to complete this questionnaire. We have included an envelope to simplify the return to us.

Sincerely,

Product Marketing Manager - Europe

Joël Baudouin

P.S. If you face difficulties in writing your comments in English, please use your mother tongue.



Advanced Programmable Calculator Survey

How many calculator(s)	do you yourself own or have	easy access to?
(1)	(3) (4)) 3) 4 or more
What types of calculate Please specify brand ar		ve easy access to? (Check as many as apply.
	g. add, subtract, multiply, divide, %, \	√, 1/x)
(1) SEARS ROEB	<u>UCK</u> (2) _	brand/model
		ogarithmic, compound interest, statistical, or other
(1) TEXAS INSTR	UMENT SR-50, HP-45 (2)	
branc	d/model	brand/model
Programmable (e.g. functions, but without	remembers a series of key strokes fo ut external mass storage) \$75 - \$400	or repeated use, and may also have pre-programmed
(1) HEWLETT PA	CKARD HP-25, HR-55 (2)	
	d/model	brand/model
Advanced programm use, offers printing of \$400 - \$3,000	able (e.g. remembers a long series apability and external mass storage ar	of key strokes, or program statements, for repeated nd varies in size from pocket size to desk top size)
(1) HP 67	(2)	
brand	d/model	brand/model

3. How valuable do you consider the following HP-67 and HP-97 characteristics?

	Would Not Have Purchased Without	Valuable But Not Necessary	Marginally Useful	Useless Feature	Not Aware Of
	5	4	3	2	1
Rectangular/Polar Conversion (→R, →P)		⋈			
Degree/Radian Conversion			×		1
Angle/Time Conversion (→H.MS, →H)			×		
Percent (%)					×
Percent Change (% CH)		×			
Integer (INT)		X			
Fraction (FRAC)		X			
X = O, X, ≠ O, X <o, x="">O</o,>	X				
$X = Y, X \neq Y, X \leq Y, X > Y$	X				
ABS			X		
Pause	×				
LST X		×			
H.MS +			风		
Factorial (N!)			文		
Σ +	×				
Σ-	X				
X		×			
S		X			
ENG Notation			X		
SCI Notation			X		
FIX Notation		X			
Round (RND)			×		
W/Data	×				
Merge	×				
DSZ	×				
ISZ	×				
Indirect Control of Registers	×				
Indirect Control of Labels	×				

4. Are 26 data storage registers:

1 Too few, should be 100 Just Right
2 Tust Right
3 Too many, should be

Just Right	1000			
Too many, should	be			
OWNEDO DI FACI	CVID TO OUTOT	ON 110		
DWNERS, PLEASE	SKIP TO QUESTI	ON #8		
which of the follo	wing reasons did yo	ou prefer the HP-	67 over the HP-97? (C	Check all that apply.)
Needed handheld				
	nter (skip to questi <mark>on #10</mark> but HP-97 was not with			
Needed a printer	but felt HP-97 was too	expensive to gain a		
Other (please spec				
uld vou buv a batt	ery operable periph	eral printer for v	our HP-67 if it were a	available?
	would you pay for it?	- 14		
No	would you pay for it?	900 \$		
SKIP TO QUES	TION #10			
. SKIP TO GOLS	110N #10.			
he time vou purch	ased vour HP-97. he	ow important wer	e each of the followi	na to vour decision
uy?	dood your in or, in	on important trois		ng to your accions
		Important		
	Necessary For Me To Buy	Important But Not Required	Did Not Influence Me Either Way	Almost Caused Me Not To Buy
nter		But Not		
		But Not		
yboard Design		But Not	Me Either Way	
yboard Design splay her	Me To Buy	But Not Required	Me Either Way	Me Not To Buy
yboard Design	Me To Buy	But Not Required	Me Either Way	Me Not To Buy
yboard Design splay ner	Me To Buy	But Not Required	Me Either Way	Me Not To Buy
yboard Design splay ner please specify	Me To Buy	But Not Required	Me Either Way	Me Not To Buy
yboard Design splay ner please specify ch of the followin	Me To Buy	But Not Required Combinations wo	Me Either Way	Me Not To Buy
ch of the followin HP-67 with periphe HP-67 with periphe	Me To Buy	But Not Required	Me Either Way	Me Not To Buy
yboard Design splay her please specify ch of the followin HP-67 with periphe	Me To Buy Grant G	But Not Required	Me Either Way	Me Not To Buy
please specify ch of the followin HP-67 with periphe HP-67 with periphe HP-97 as is	Me To Buy Grant G	But Not Required	Me Either Way	Me Not To Buy
please specify ch of the followin HP-67 with periphe HP-67 with periphe HP-97 as is	Me To Buy Grant G	But Not Required	Me Either Way	Me Not To Buy
please specify ch of the followin HP-67 with periphe HP-67 with periphe HP-97 as is	Me To Buy Grant G	But Not Required	Me Either Way	Me Not To Buy
please specify ch of the followin HP-67 with periphe HP-67 with periphe HP-97 as is	Me To Buy Grant G	But Not Required	Me Either Way	Me Not To Buy
please specify ch of the followin HP-67 with periphe HP-67 with periphe HP-97 as is	Me To Buy Grant G	But Not Required	Me Either Way	Me Not To Buy
please specify ch of the followin HP-67 with periphe HP-67 with periphe HP-97 as is rou think you have No Yes (Please skip to	Me To Buy Grant G	But Not Required Combinations wo erable)	Me Either Way	Me Not To Buy
please specify ch of the followin HP-67 with periphe HP-67 with periphe HP-97 as is rou think you have No Yes (Please skip to	me To Buy Grant G	But Not Required Combinations wo erable)	Me Either Way	Me Not To Buy
please specify ch of the followin HP-67 with periphe HP-67 with periphe HP-97 as is rou think you have No Yes (Please skip to	me To Buy Grant G	But Not Required Combinations wo erable)	Me Either Way	Me Not To Buy
please specify ch of the followin HP-67 with periphe HP-67 with periphe HP-97 as is rou think you have No Yes (Please skip to	me To Buy Grant G	But Not Required Combinations wo erable)	Me Either Way	Me Not To Buy

FEATURE SURVEY

Imagine that you could have an advanced programmable calculator containing as many of the capabilities described below as you want. Please read the description of each feature carefully, then check the box under the phrase that best describes how desirable that item is to you.	Extres	Somewha.	Neural	Somewhat und	Extremely undestreet.	
DISPLAY	5	4	3	2	1	
 a) Alpha characters as well as numeric characters are displayed. 	×					(60)
b) How would you like a display with the following character size?						(2.1)
1) THIS BIG	×					(61)
2) THIS BIG		×				(62)
3) THIS BIG			X			(63)
4) THIS BIG			X			(64)
KEYBOARD						
How would you like the following keyboard designs?						(65)
a) 100 separate keysb) 50 keys with one shift key					X	(66)
c) 35 keys with two shift keysd) 25 keys with four shift keys	$\overline{\mathbf{X}}$	×				(67) (68)
e) typewriter keyboard (functions would be typed character by character)		文				(69)
PROGRAMMING LANGUAGE/LOGIC SYSTEM						
a) Algebraic (AOS)					×	(70) (71)
b) Reverse Polish Notation (RPN)c) BASIC	X					(72)
d) APL			X R			(73) (74)
e) FORTRAN PRINTER						ì
						(75)
 a) Peripheral printer with portable or handheld calcu- lator. 	A					(76)
b) Built in printer with portable calculator.c) Built in printer with desk top calculator.	\square			×		(77)
PLOTTER						
Ability to produce graphical representation of data on paper.	X					(78)
TIMER						
Ability to incorporate the element of time in your programs.			×			(79)
MASS STORAGE						
a) Magnetic card reader/recorder	×					(80) (81)
b) Magnetic cassette/cartridge c) Other magnetic storage devices	. 🗡					(82)
please specify						
OPTIMAL NUMBER OF PROGRAMMING STEPS						
a) Less than 200			X			(83) (84)
b) 200 - 499 c) 500 - 799						(85)
d) 800 - 1099	×					(86) (87)
e) 1100 - 1499 f) 1500 - 1999			\nearrow			(88)
g) 2000 - 2500				*	 X	(89) (90)
h) More than 2500	ш					(55)

		Themas	Somewhay _	Neural Neuralia	, leumau,	olde is able the state of the s	olderings.
OPTIMAL NUMBER	OF DATA REGISTERS	5	4	3	2	1	/
a) Less than 20				X			(91)
b) 20 - 49 c) 50 - 79			X				(92) (93)
d) 80 - 109 e) 110 - 149		\nearrow					(94)
f) 150 - 199			X	□ 12 ⁄			(95) (96)
g) 200 - 300 h) More than 300				>		· X	(97) (98)
SIZE							(99)
a) Handheld, battery	operated	×					(99)
b) Briefcase portablec) Desktop, non-batt				\square			(100) (101)
INTERFACING CAP	ABILITIES						
Ability to add general	l purpose input/output capa	bility					
to calculator.							
Flease specify propos	ed applications:	——					(102)
I WANT IT TO B	JRES (Please Specify) E QUICKER IN RUNNIN	6 0					
A PROGRAM							
	-						
being EXTREMELY pay for it? \$ If an advanced prog	grammable calculator halikely would you be to	/HAT DESIRABI aving substantia	LE, how m lly all of th price level	nuch would e capabilit shown bel	d you be ies descri low?	willing to	(103-1
		N. O.	Would Buy uld	N N N N N N N N N N N N N N N N N N N	Not Buy	No. 10 Mario	
		5	4	3	2	1	
	Less than \$400 \$400 - \$699	A XS. B XX					(107)
Please check one	\$700 - \$999	c ∫si					(108) (109)
box for each price	\$1000 - \$1299 \$1300 - \$1599	D (□ ```			(110) (111)
level shown to the right.	\$1600 - \$1899	F 🗆		\mathbf{x}	>		(112)
· · · · · · · · · · · · · · · · · · ·	\$1900 - \$2199 \$2200 - \$2500	G □ H □	-			X	(113) (114)
	More than \$2500					$\overrightarrow{\Theta}$	(115)

15.	Please indicate the extent to which you Agree or Disagree with the following statements about this product.	
	To the state of th	/
	Performance is important, regardless of price. Performance is important, given a price. Price is important, given a performance. Price is important, regardless of performance.	(116) (117) (118) (119)
16.	If you were considering the purchase of a programmable calculator, from which of the following sources would you obtain additional information? Please rank your top two preferences; (1) being your first preference.	(120-121)
	1 Advertisement	
17.	Where would you go to purchase this product? Please rank your top two preferences; (1) being your first preference.	(122-123)
	1 Department Store 4 Computer Retail Store 2 Business Equipment Dealer 5 Other 3 Direct from Manufacturer please specify	
18.	Please indicate the primary use for this product.	(124)
	1 X "ON THE JOB" computation 2 Personal computation 3 Personal entertainment	
19.	How would you plan to buy this product?	(125)
	1 Personal funds 2 Company funds 3 Combination of Personal/Company funds	
20.	Would this calculator be	(126)
	1 💢 Used principally by you 2 🗍 Shared with others in your department/company	
	Assuming a printer is available, how would each	
21.	Assuming a printer is available, how would each of the following printer widths fit your needs? 5 4 3 2 1	1
	a) 20 characters wide (approximately the width of present programmable calculator printers).	(127)
	ent teletype terminals; slightly smaller than the width of a 8½ "x11" sheet of paper).	(128)
	c) 80 characters wide (slightly larger than the width	
	of a 8½"x11" sheet of paper).	(129) (130)

22	. How likely would you	u be to buy the above	printer	at <u>each</u> p	rice level	shown bel	ow?		
				Would Deliniely	Would Probably	May or May Not	Would Probably	Would Definitely	
	Please check one box for each price level shown to the right.	Less than \$100 \$100 - \$199 \$200 - \$299 \$300 - \$399 \$400 - \$499 \$500 - \$599 \$600 - \$699 More than \$700	A B C D E F G H	5 XXXX	4 0000 💢 000	3	2	1 0000000000000000000000000000000000000	(131) (132) (133) (134) (135) (136) (137) (138)
23.	Assuming a peripher shown below?	ral plotter is available	, how	likely wou	ld you be	to buy it	at <u>each</u> p	rice level	
				Would Delinlery					/
	Please check one box for each price level shown to the right.	Less than \$200 \$200 - \$399 \$400 - \$699 \$700 - \$999 \$1000 - \$1499 \$1500 - \$2000 More than \$2000	A B C D E F G	5 X X	4 	3	2		(139) (140) (141) (142) (143) (144) (145)
24.	What is the average	number of times per 1	nonth y	ou would	use this p	roduct?	20		(146-148)
25.	What is the average le	ength of time you wou	ld use	this produ	ct each tin	ne?1	hour		(149-151)
	How would the follow		e or _	Ettremely dealing	Somewhal des.	Neutral Neutrals	Somewhat destres.	Extremely undestrain	
	a) Send product back b) Bring product to lo c) At incremental cost	to manufacturer		5 X	4	3 □) X	2	1 X	(152) (153) (154)
	d) Otherplease	specify							
27.	What is your prior cal	culator and/or compu	er prog	gramming (experience	9 ?			(155)
	1 No experience. 2 Written a few progr 3 Written many progr								

Chemical Earth Sciences	vernment 16	(159-
Civil/Structural Chemistry Chemical Earth Sciences	Insurance	
Chemical Earth Sciences	Real Estate	
Industrial	Investment Analysis Aviation Education Architecture Other Other Dlease specify Other Please specify Other Other Please specify Please specify Other Please specify Please specify Other Please specify Please specify Please specify Please specify	
Surveying Other	Marketing Architecture Other Other Dlease specify Other please specify	
Other S	Other Other Dlease specify Industry? Industry? Industry? Industry? Industry: Indu	
please specify nat is the one category that best describes your in Mfg-Durable Goods	Other please specify ndustry? vernment 16 Banking/Loans/Securities ment 17 Financial counselling Please specify 18 Aeronautical/Aerospace Prvices 19 Electrical/Electronic Communications 21 Computers Student 23 Other please specify 4 College/University graduate 5 Some Graduate School 6 One or more graduate degrees	
please specify nat is the one category that best describes your in Mfg-Durable Goods	please specify ndustry? vernment 16 Banking/Loans/Securities ment 17 Financial counselling Plant Pla	
Mfg-Durable Goods Mfg-Chemicals, Textiles Construction Mining Petroleum Wholesale/Retail Utilities R & D (non-medical) Medical Some High School or less High School Some College, Trade or Technical School	vernment 16	
Mfg-Chemicals, Textiles Construction Mining Mining Mining Molesale/Retail	ment 17 Financial counselling 18 Aeronautical/Aerospace 19 Electrical/Electronic 20 Communications 21 Computers 22 Student 23 Other please specify 4 College/University graduate 5 Some Graduate School 6 One or more graduate degrees	(161)
Construction (non-military) Mining 11 DOD/Armed Set Petroleum 12 Education Wholesale/Retail 13 Insurance Utilities 14 Real Estate R & D (non-medical) 15 Medical mat is your education level? Some High School or less High School Some College, Trade or Technical School	18	(161)
Mining 11 DOD/Armed Set 2 Education Wholesale/Retail 13 Insurance Utilities 14 Real Estate R & D (non-medical) 15 Medical That is your education level? Some High School or less High School Some College, Trade or Technical School	Privices 19	(161)
Petroleum Wholesale/Retail Utilities R & D (non-medical) Some High School or less High School Some College, Trade or Technical School	20 Communications 21 Computers 22 Student 23 Other please specify 4 College/University graduate 5 Some Graduate School 6 One or more graduate degrees	(161)
Wholesale/Retail Utilities R & D (non-medical) That is your education level? Some High School or less High School Some College, Trade or Technical School	22 Student 23 Other please specify 4 College/University graduate 5 Some Graduate School 6 One or more graduate degrees	(161)
R & D (non-medical) 15	23 Other please specify 4 College/University graduate 5 Some Graduate School 6 One or more graduate degrees	(161)
nat is your education level? Some High School or less High School Some College, Trade or Technical School	please specify (College/University graduate Some Graduate School One or more graduate degrees	(161)
Some High School or less High School Some College, Trade or Technical School	4 College/University graduate 5 Some Graduate School 6 One or more graduate degrees	(161)
High School Some College, Trade or Technical School	5 Some Graduate School 6 One or more graduate degrees	
High School Some College, Trade or Technical School	5 Some Graduate School 6 One or more graduate degrees	
	2	
nat is your family's total annual income before taxe	((162)
	5 _ \$25,000 - \$34,999	
= A.F.A.A. A.A.A.A.	6 \$35,000 - \$49,999 7 \$50,000 and over	
\$20,000 - \$24,999	7 Socioto and over	
hat is your country?SPAIN	((163-
nat is your age?	((165)
☐ 17 and under 4 ☐ 25 - 34	7 🔲 55 - 64	
18 - 21 5 35 - 44	8 65 and over	
6 45 - 54		
nat is your sex?	((166)
Male 2 Female		
nat publications do you read regularly?	•	
SCIENTIFIC AMERICAN		
you have further suggestions, please use the space needed.)	e below. (Attach additional sheets if more space	
YOU FOR YOUR TIME AND COOPERATION.		
eturn this questionnaire in the envelope provided. ould be willing to discuss this further, please fill in the followi	ring:	
AME: VALENTIN ALBILLO		
DDRESS: PADRE RUBIO 61 2°C M	ADRID ISPAIN	
EL. NO.:		

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